

Costs and Limitations of Certified Health IT

Capability	Description of Capability	Costs or Fees	Contractual Limitations	Technical or Practical Limitations
Direct messaging functionality (including transitions of care, discharge summaries, and clinical messaging functionality) [Relevant certification criteria: § 170.314(b)(1) and (2)]	Updox Direct Messaging: This functionality allows users to send and receive Direct-based messages to/from other users of certified health IT systems. Direct messages may include clinical data, notes, and other healthcare related information.	No cost associated with the use of Updox.	For security purposes, Direct messaging exchange is limited to providers who have an established trust relationship with Updox. This includes providers using Updox as their Health Information Services Provider (HISP) and providers using a different HISP that has a trust agreement with Updox, either directly or through DirectTrust. To participate in the DirectTrust network personal identify verification is required for a practice representative. The practice representative is guided through this verification as part of the Kareo sign-up process for Updox.	No technical or practical limitations.
Data portability functionality (including creation of a set of export summaries for all patients) [Relevant certification criteria: § 170.314(b)(7)]	This functionality allows users to electronically create a set of export summaries for all patients that represents the most current clinical information.	Cost for this functionality is included in the base price of Kareo EHR.	No contractual limitation.	To maximize system performance, users must request, through the Kareo application, the data summaries. Creation of these summaries will be completed within 48 hours of request.
Electronic prescribing [Relevant certification criteria: § 170.314(b)(3)]	SureScript: This functionality allows users to electronically prescribe medications.	Cost for this functionality are included in the base price of Kareo EHR.	No contractual limitation.	No technical or practical limitations.
Electronic prescribing of controlled substances: [Relevant certification criteria: § 170.314(b)(3)]	DoctorFirst: This functionality provides two factor authentication for electronic prescribing on controlled substances.	There is a small one-time set-up charge for each provider who wishes to prescribe controlled substances electronically. Ongoing monthly costs are included in the base price of Kareo EHR.	No contractual limitation.	No technical or practical limitations.
Electronic transmission to immunization registries. [Relevant certification criteria: § 170.314(f)(2)]	IronBridge provides the API to transmit immunizations and public health information to the appropriate registries	Cost for this functionality is included in the base price of Kareo EHR.	No contractual limitation.	No technical or practical limitations.
Patient-specific education resources. [Relevant certification criteria: §170.314(a)(15)]	Healthwise provides patient instructions and education targeted to the specific needs of each patient.	Cost for this functionality is included in the base price of Kareo EHR.	No contractual limitation.	No technical or practical limitations.
Clinical quality measures - capture and export. [Relevant certification criteria: §170.314©]	popHealth is a software tool that automates population health reporting for clinical quality measures.	No cost is associated with this functionality	No contractual limitation.	No technical or practical limitations.
Incorporate laboratory tests and values/results [Relevant certification criteria: §170.314(b)(5)(A)]	LabSoft provides connectivity to laboratories.	Cost for this functionality is included in the base price of Kareo EHR. Potential cost of setup if LabSoft establishes a customer specific connection, although this is typically borne by the laboratory itself.	No contractual limitation.	LabSoft has connectivity with over 700 laboratories. Therefore, it is possible that a laboratory that a user wishes to connect is not covered.