



Transform Your Mental Health Clinic with a Foolproof, Quicker Paying Telehealth Solution

With telehealth, patients have the flexibility to participate in their appointment from a comfortable environment, while the clinic enjoys a streamlined workflow and increased appointment capacity through virtual visits. And whether your clinic is cash-based or reimbursed by insurance, you can collect payments easier when you use [Kareo Patient Collect](#).

Why Offer Video Visits? Ask any Mental Health Provider Who Does.

In 2019, the Society of Clinical Psychology conducted a survey of mental health providers who offer telehealth services and asked them if they liked the new telehealth technology. The results were mostly positive, with emphasis on the following benefits:

- Increases access and efficiency
- Provides a window into the patient's living environment
- Serves as a first step into care for anxious patients

With Kareo Telehealth, you can provide the same intimate office connection from the comfort of your patient's home environment. Our telehealth solution is simple to set up and use, provides quality and clear connections, and offers easy scheduling. In addition to providing the progressive care delivery that your patients desire, our clients enjoy the following benefits:



Increased staff efficiency. Video visits are more efficient than in-person appointments and you spend less time on administrative tasks.

Reduced patient no-shows. Experience fewer patient no-shows, especially from those who struggle with childcare, anxiety in leaving their home, or transportation issues. Kareo clients experience less than 5% no-shows.

Improved patient outcomes. With easier access to their mental health provider, patients are more likely to follow treatment plans and lifestyle coaching, which results in improved health outcomes.

More satisfied patients. Kareo clients see 98% patient satisfaction rate. Video visits can happen anywhere, anytime, allowing you to provide care beyond regular office hours without incurring office and staff overhead costs.

Additional revenue for your clinic. Convert your unpaid phone calls and emails into revenue generating video telehealth visits.

Seamless Integration with Kareo's Platform

Telehealth appointments flow into Kareo's integrated EHR and practice management system, just like in-office visits. This means:

Easy Scheduling

Seamlessly schedule telehealth appointments directly in your practice management system via easy and efficient "one-click" scheduling.

Group Therapy Sessions

Kareo Telehealth supports multiple participants for appointments, enabling group therapy sessions for mental health providers, multiple family members or caregivers.

Streamlined Workflow

Maintain current office workflow for scheduling, charting, and billing. No additional staff work required, allowing you and your practice, to focus more on patient care.

Satisfying Patient Experience

Maintain the same quality patient experience as in-person appointments. Secure, HIPAA-compliant and HITRUST-certified video visits are personalized, face-to-face interactions that make it easy to preserve medical history and provide excellent care. Kareo Telehealth offers:

No Activation or Onboarding Time

Get up and running, immediately. Just flip a switch within the Kareo platform! Get more time back in your day.

Helpful Patient Communications

From a scheduled appointment until the actual visit, we provide patients what they need to know, for a smooth experience with their video visit.

Online Appointment Requests

The integrated Kareo platform allows patients to request a video visit online and at their convenience, which notifies office staff.

Call **888-775-2736** or visit kareo.com/telehealth to learn more.

It's better when everything works together

Kareo's complete, integrated platform makes it easier to manage the day-to-day of running your practice so you can focus on what matters most, caring for your patients.



KAREO CLINICAL (EHR)

Easy-to-use, full-featured EHR designed for doctors, by doctors



KAREO BILLING (PM)

Powerful revenue management engine that saves you time



KAREO ENGAGE (GROWTH)

Grow your practice and create a superior patient experience

