PATIENT STATEMENTS

# Spend Less Time Billing and Increase Patient Collections

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As the patient payments portion of your practice's collections continues to grow, it is crucial to collect what you're owed by patients. Accelerate your patient collections, save staff time and cut processing costs by using Kareo's patient statement mailing service.

#### Improve Productivity

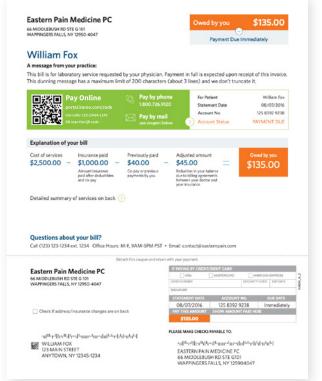
kareo

Reduce time spent managing patient statements by automating their delivery. With a few mouse clicks you can easily send a batch of patient statements at any time.

#### Get Paid More, Faster

Increase patient collections with statements designed to reduce patient confusion, clearly present payment options, facilitate online payments, and show amounts paid and outstanding balances.

### Patient Statement Options at a Glance



Manually Printing Statements	Kareo 😥 Patient Statements
Manually printing and sending statements wastes precious time that could be spent elsewhere on your practice.	Kareo can print, process and mail your statements, saving time and getting you paid faster.*
• \$5-\$7 per statement	• Save time – just press send!
Use a manually-intensive print and mail process	QR Codes for speedy payments
Send generic black and white statements	Send intuitive, patient-friendly color statements
• Increase calls from patients about statements <sup>1</sup>	• Reduce billing-related questions by 50% 3
Reduce patient collections to as low as 20% <sup>2</sup>	- Increase collections by 6% - that's \$7K per provider per year! $^{\rm 4}$



It only takes 3 minutes to set up. Get started today at www.kareo.com/Statements or call 866-231-2871!

### The Anatomy of an Intuitive Patient Statement

Move to a more effective patient statement designed to reduce confusion and improve your collections.

#### 1. Clear amount owed

Patient total is derived from the sum of all encounters included in the current statement.

#### 2. Friendly instructional message

Configure your custom message in Kareo Billing.

#### 3. Convenient payment options

Set up online payments to have the QR code prominently featured in your statements.

#### 4. Intuitive explanation of bill at-a-glance

Patients can see cost of services, insurance paid, previously paid (by patient) and adjusted amount.

#### 5. Quickly get questions answered

Set up custom practice contact methods.

#### 6. Clear credit card options

Set credit cards accepted for pay by mail.

Eastern Pain Medicine PC			с	wed by	vou	\$13	5.00
56 MIDDLEBUSH RD STE G 101 WAPPINGERS FALLS, NY 12950-4047					-	9	
				Pay	Payment Due Immediately		
William Fox							
A message from your practice:							
This bill is for laboratory service reques	sted by your ph	ysician. Pay	ment in ful	l is expec	ted upon	receipt of th	is invoice
This dunning message has a maximum	limit of 200 ch	haracters (a	bout 3 lines	s) and we	don't tru	incate it.	
	AN Des	y by phone		For Patient			/illiam Fox
Pay Online	S 190	00.726.9120		Statement			/07/2016
portal.kareo.com/code				Account N			392 9238
Use code: 123-23424-1245 OR scan the QR code		y by mail		Account			ENT DUE
Un scan the QK code	use	coupon below	$\varphi$	Account	natus	TALM.	ENT DUE
Explanation of your bill							
Cost of services Insurance paid	Previously		Adjusted a			Owed b	y you
	- \$40.00	n –	\$45.00	)		\$135	00
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Introducing Kareo into the practice was a seamless transition. We never had a delay in claims and our patients are much happier with the statements.

- Kyra Gabelman, DeWitt Physical Therapy



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"Standard service fee will apply when sending batches of patient statements to Kareo-affiliated processor for printing and mailing (postage is includ 1. Medical Group Management Association (MGMA), "Perspective on Patient Payments" April 2010 2. ACA International's Top Collection Markets Survey, Jan. 1. Dec. 31, 2013. 3. Professional Office Services, Inc., "Fighting Increasing Patient A/R Levels Caused by High Deductible Health Plans."